

Anglo International Students Centre

Statement of Aims, Principles and Practice

Our Aims

Anglo International Student Centre is committed to providing exceptional guardianship services that ensure the safety, well-being, and successful integration of international students studying in the UK. Our primary aims are to:

- Provide comprehensive care, support, and supervision for international students under 18 years of age who are studying away from their families
- Act as a responsible adult and reliable point of contact, bridging the gap between students, their families, and educational institutions
- Safeguard the welfare of each student in our care, ensuring they thrive academically, socially, and personally in the UK environment
- Facilitate smooth transitions and positive experiences throughout the student's educational journey in the UK
- Maintain the highest standards of safeguarding practice in accordance with UK legislation and regulations

OUR PRINCIPLES

Our guardianship service is founded on the following core principles:

Student-Centred Care

We place each student's individual needs, well-being, and best interests at the heart of everything we do, recognising that every child is unique and deserves personalised attention and support.

Safety and Safeguarding

We maintain unwavering commitment to safeguarding practices, ensuring that every student under our care is protected from harm and feels secure in their environment.

Open Communication

We foster transparent, regular, and effective communication between students, parents, schools, and all relevant parties to ensure everyone is informed and involved in the student's welfare.

Cultural Sensitivity

We respect and celebrate the diverse cultural backgrounds of our students, supporting them in maintaining their cultural identity while successfully integrating into UK life.

Professional Excellence

We uphold the highest professional standards in all aspects of our service, employing qualified staff and continuously improving our practices.

Partnership Approach

We work collaboratively with families, schools, and other stakeholders, recognising that the best outcomes for students are achieved through genuine partnership and shared responsibility.

OUR PRACTICE

To fulfil our aims and uphold our principles, we implement the following practices:

Safeguarding and Welfare Oversight

- Conduct thorough risk assessments and maintain robust safeguarding procedures in line with UK legislation
- Provide 24/7 emergency contact and support for students in our care
- Carry out regular welfare checks and maintain detailed records of student well-being
- Ensure all staff undergo comprehensive DBS checks and safeguarding training
- Monitor and respond promptly to any concerns regarding student safety or welfare

Communication and Liaison

- Maintain regular contact with students through scheduled calls, visits, and meetings
- Provide parents with consistent updates on their child's progress, well-being, and any concerns
- Liaise effectively with schools regarding academic progress, attendance, behaviour, and pastoral matters
- Attend parent-teacher meetings and school events as appropriate
- Serve as an accessible point of contact for all parties involved in the student's care

Accommodation and Travel Support

- Arrange safe, welcoming, and carefully vetted homestay placements during holidays and school closures
- Coordinate travel arrangements, including airport transfers and transportation to and from school
- Ensure accommodation meets high standards of safety, comfort, and suitability
- Conduct regular inspections and quality checks of homestay families
- Provide support during accommodation transitions or in response to any concerns

Holistic Student Support

- Assist students with practical matters such as opening bank accounts, registering with healthcare services, and understanding UK systems
- Support students' emotional well-being and help them navigate challenges of living away from home
- Encourage students' personal development, independence, and successful integration into British culture
- Facilitate access to additional support services when needed, including medical care, counselling, or academic tutoring
- Celebrate students' achievements and provide encouragement throughout their educational journey

Emergency Response

- Maintain 24-hour emergency contact availability for urgent situations
- Have clear protocols for responding to medical emergencies, safeguarding concerns, or other critical incidents
- Coordinate swift and appropriate action in collaboration with relevant authorities, schools, and parents
- Ensure continuity of care during unexpected circumstances or school closures

Quality Assurance and Compliance

- Regularly review and update our policies and procedures to reflect best practice and legislative requirements
- Seek feedback from students, parents, and schools to continuously improve our services
- Maintain professional memberships and accreditations relevant to guardianship services
- Ensure full compliance with all relevant UK regulations governing the care of international students

OUR COMMITMENT

Anglo International Student Centre is dedicated to being more than just a service provider – we strive to be a trusted guardian, advocate, and support system for every student in our care. We understand the responsibility that parents place in us when entrusting their children to our guardianship, and we honour that trust through our unwavering commitment to excellence, safety, and the holistic well-being of each young person we serve.

Through our comprehensive approach to guardianship, we ensure that international students not only receive the supervision and care required by UK regulations but also experience a nurturing, supportive environment that enables them to flourish both personally and academically during their time in the United Kingdom.